



## "YOU DRIVE" RENTAL CONDITIONS

**RENTAL PERIOD:** A day is 24 hours from the time of pick up or delivery. Each additional hour over the last 24-hour period is calculated at one fifth of the applicable daily rate, up to 5 hours when an additional day is charged.

**CUSTOMER SAFETY:** In the interest of customer safety, we reserve the right to terminate any rental agreement in progress or to deny or accept any booking.

**DRIVERS LICENCE:** We require the driver to produce a current Australian, Overseas (in English) or International Drivers Licence.

The licence must be non-probationary.

Bus/truck endorsement or equivalent license is required to drive the Coaster, Rosa, Mercedes-Benz, MAN buses.

**AGE:** Drivers must be between 21 and 75 years of age.

Drivers between the age of 21 and 25 must pay a surcharge of \$15 a day and all vehicle excesses are double. For all Mercedes-Benz and MAN buses seating 24 people or more, the minimum age requirement is 25 years including five years experience with the required level of drivers' licence for the vehicle.

**VEHICLE DAMAGE:** Damage cover for Buses + 4WD Hire and third party vehicles is included in the rates, but excesses do apply which may be lowered at the renter's option by payment of a Collision Damage Waiver (CDW). Damage as the result of a single vehicle accident is subject to excess over and above the normal excess. Single Vehicle Accident damage excess is an extra \$2000 for every occurrence for buses and \$5,000 for 4WD.

All underbody, overhead and interior damage is at the renter's expense at all times. All damage cover is void if the vehicle is driven off government gazetted well-maintained roads, (4WD are the exception). All 4WD water immersion damage is at the renter's expense, including vehicle recovery costs.

The rental agreement contains detailed damage cover conditions and exclusions. The customer is required to have the Excess amount available as clear funds on their credit card at the time of picked up.

**RENTERS ARE REMINDED THAT:** The limited liability applies as long as the customer has not violated the terms and conditions of the rental agreement.

**FUEL** is not included in the rates. All vehicles are supplied with a full tank and returning vehicles will be refuelled at the renter's expense, charged at \$2.00 a litre.

**GOVERNMENT TAX:** GST is included in the rental rates but will be added to the cost of all extras as required by Australian law.

State government stamp duty and Administration Charge of 2% is not included.

**CREDIT CARDS:** Facilities include Bankcard, Visa, MasterCard, Diners Club and American Express.

## **RESERVATIONS & CANCELLATIONS:**

*Vehicles 25 seats and under:* A deposit of \$100 is required at the time of booking to secure your vehicle, a further deposit of \$100 per rental day is required fourteen days prior to collection.

No Charge for reservations cancelled prior to 3 days (72 hours).

After 3 days (72 hours) all deposit monies becomes non-refundable.

*Vehicles 29 seats and above:* A deposit of \$200 is required at the time of booking to secure your vehicle, a further deposit of \$100 per rental day is required fourteen days prior to collection.

No Charge for reservations cancelled prior to 3 days (72 hours).

After 3 days (72 hours) all deposit monies becomes non-refundable.

**SECURITY DEPOSITS:** A credit card security deposit of \$500 – \$1,000, depending on the type of vehicle, for clients taking CDW is required prior to receiving your vehicle. For clients electing not to take CDW, a credit card pre authorisation of the amount equivalent to the Damage Cover Excess is required as the rental security which is refundable if the vehicle is returned on time, undamaged, clean, with all the equipment as supplied.

**CLEANING:** Should the vehicle be returned with an unreasonably dirty interior, a cleaning fee of \$100 or more will be charged.

**ONE WAY RENTALS:** Minimum rental period is 5 days.

**UNAUTHORISED ONE WAY RENTALS:** Any unauthorised one way rentals will incur a minimum fee of at least \$300.

**BUSES AREA OF USE:** Use of buses in undesignated areas will incur a surcharge of A\$0.25 cents per kilometer for all kilometers driven in addition to the normal kilometer charge of between A\$0.25 and A\$0.40, depending on the vehicle.

**CHILD SEATS:** It is mandatory, in a vehicle other than a bus, with in Australia for young children (under 3 usually) to travel in a child seat whilst in a vehicle. Child seats are available for a cost of A\$5.00 per day to a maximum of A\$50.00 per rental, per seat.

**DELIVERY:** Buses + 4WD Hire will deliver vehicles to, or offer courtesy pick up from hotels, motels, railway terminals or docks. Delivery is to within 15 kilometres of any Buses + 4WD Hire office. Vehicles are to be returned to a designated place which is allocated prior to collection of any vehicle.

**MAPS:** Local street directories for capital cities and maps are available free of charge.

**ALL RENTALS ARE SUBJECT TO THE TERMS AND CONDITIONS ON THE RENTAL AGREEMENT.**

## **SPECIAL CONDITIONS - FOUR WHEEL DRIVE VEHICLES**

**4WD AREA OF USE:** Our four-wheel drive vehicles are built for hard work and are designed to go off road with care, no geographical limits, but they are subject to road and weather conditions. All 4WD water immersion damage is at the renter's expense, including vehicle recovery costs. Bypassing police or local council directional warning signs would void damage cover. We can advise you on where to go and what to see off road. Please ask.

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## "WE DRIVE" RENTAL CONDITIONS

**PROFESSIONAL DRIVERS:** Buses + 4WD Hire employs professional and dedicated drivers who are all fully licensed and accredited with The Department of Transport.

**REST STOPS:** For your client's safety and to comply with the law the driver must have meal and rest stops away from the bus.

It is important to note there are restrictions on driving hours and laws which drivers must observe. We would recommend that you consult our sales staff when planning your tour itinerary.

**OVERNIGHT STOPS:** Driver allowances for an overnight stay must include one meal and accommodation at the customer's expense.

**INCLUSIONS:** "We drive you" tour rates include stamp duty, insurance and fuel.

**SURCHARGES:**

Add \$55 per hour including GST for the driver.

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All prices are subject to GST